

De Cindio F., Peraboni C., Sonnante L. (2008). **“Improving Citizens' Interactions in a e-Deliberation Environment”**. In Proceedings of "Advanced Visual Interfaces – AVI 2008", P. Bottoni and S. Levialdi (Ed.). ACM Press

In an e-deliberation environment it is particularly important to conceive tools and web interfaces able to facilitate social online interactions between citizens and public officers.

In this paper we present some choices made in the development of an e- deliberation platform. In particular we will focus on the use of maps to facilitate citizens interaction based on geo-localized discussions, and on the design of an ad hoc interface for online discussion to increase citizens' participation.